Nokia 305 User Guide

Issue 1.0

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Safety

Read these simple guidelines. Not following them may be dangerous or illegal. For further info, read the complete user guide.

SWITCH OFF IN RESTRICTED AREAS



Switch the device off when mobile phone use is not allowed or when it may cause interference or danger, for example, in aircraft, in hospitals or near medical equipment, fuel, chemicals, or blasting areas. Obey all instructions in restricted areas.

ROAD SAFETY COMES FIRST



Obey all local laws. Always keep your hands free to operate the vehicle while driving. Your first consideration while driving should be road safety.

INTERFERENCE



All wireless devices may be susceptible to interference, which could affect performance.

QUALIFIED SERVICE



Only qualified personnel may install or repair this product.

BATTERIES, CHARGERS, AND OTHER ACCESSORIES



Use only batteries, chargers, and other accessories approved by Nokia for use with this device. Do not connect incompatible products.

KEEP YOUR DEVICE DRY



Your device is not water-resistant. Keep it dry.

PROTECT YOUR HEARING



To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

Get started

Your dual SIM phone

You can have two SIM cards in your phone.

Some benefits of a dual SIM phone

- Have two phone numbers, but carry one phone – use a work and personal SIM at the same time.
- It doesn't matter which number people call – both SIMs are active.
- Save money – use the best network service provider for a situation.
- Stay in touch – avoid differences in network coverage between service providers.

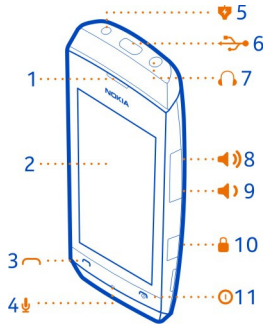
Both SIM cards are available at the same time when the device is not being used, but while one SIM card is active, for example, making a call, the other is unavailable.

If you only have one SIM card, put the card into the SIM1 card holder. Some features and services may only be available when using the SIM card in the SIM1 card holder. If there is a SIM card only in the SIM2 card holder, you can only make emergency calls.

Availability of SIMs

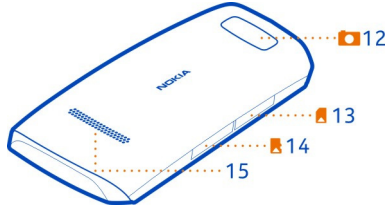
- When you set one SIM to be used for outgoing calls, sending text or multimedia messages, or uploading and downloading data, the other SIM can still receive calls or text and multimedia messages.
- When one SIM is having a call, sending or receiving text or multimedia messages, or uploading or downloading data, the other is not available.

Keys and parts



1 Earpiece

2 Screen
3 Call key
4 Microphone
5 Charger connector
6 Micro-USB connector
7 Headset connector (Nokia AV connector 3.5 mm)
8 Volume up/Zoom in key
9 Volume down/Zoom out key
10 Lock key
11 End/Power key



12 Camera lens. Before using the camera, remove the protective tape from the lens.
13 SIM card slot (SIM 2)
14 Memory card slot
15 Loudspeaker

Insert a primary SIM card and battery

Note: Switch the device off and disconnect the charger and any other device before removing any covers. Avoid touching electronic components while changing any covers. Always store and use the device with any covers attached.

Important: This device is designed to be used with a standard SIM card (see figure) only. Use of incompatible SIM cards may damage the card or the device, and may corrupt data stored on the card. Please consult your mobile operator for the use of a SIM card that has a mini-UICC cutout.



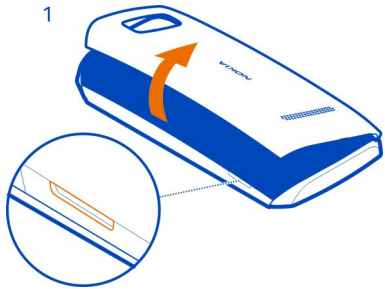
Important: To prevent damage to the SIM card, always remove the battery before you insert or remove the card.

This phone is intended for use with a BL-4U battery. Always use original Nokia batteries.

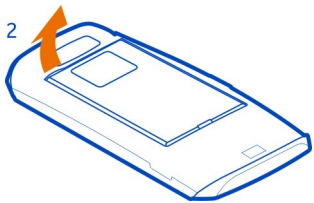
If you only have one SIM, put the card in the internal SIM holder.

The SIM and its contacts can be easily damaged by scratches or bending, so be careful when handling, inserting, or removing the card.

1 Put your fingernail in the gap on the right edge of the phone, then carefully lift and remove the back cover (1).

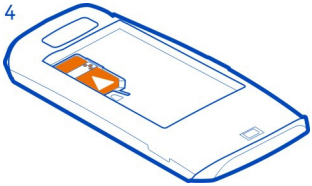


2 If the battery is in the phone, lift it out (2).



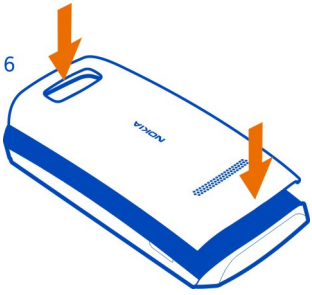
3 Slide the SIM under the metal tab (3). Make sure the contact area of the card is face down and the tab holds the SIM in place (4).





4 Line up the battery contacts, push the battery in (5), then replace the back cover (6).





Insert a second SIM card

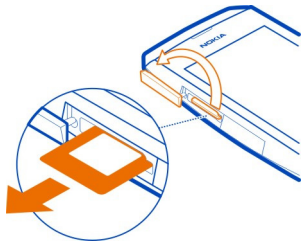
Have a second SIM card, but want to keep using your main SIM card? You can insert or remove a second SIM card without switching the phone off.



1 Open the cover of the external SIM slot marked with SIM 2.
2 Push the SIM in with the contact area face up until it locks into place.
3 Close the cover.

Remove the second SIM card

1 Open the cover of the SIM slot.
2 Push the SIM in until it's free, then pull it out.



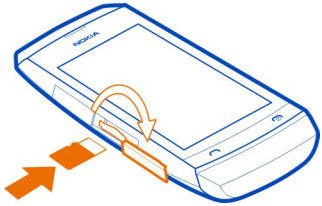
Insert or remove a memory card

Use only compatible microSD cards approved by Nokia for use with this device. Incompatible cards may damage the card and the device and corrupt data stored on the card.

Your phone supports memory cards with a capacity of up to 32 GB.

You can insert or remove the memory card without switching the phone off.

Insert a memory card

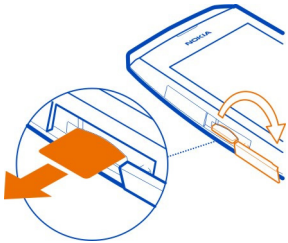


1 Use your fingernail to open the cover of the memory card slot.
2 Push the memory card in with the contact area face up until it locks into place.
3 Close the cover of the memory card slot.

Remove the memory card

Important: Do not remove the memory card when an app is using it. Doing so may damage the memory card and the device and corrupt data stored on the card.

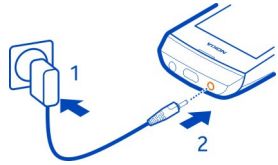
1 Open the memory card slot cover.
2 Push the card in until it's free, then pull it out.



3 Close the cover.

Charge the battery

Your battery has been partially charged at the factory, but you may need to recharge it before you can switch on your phone for the first time. If the phone indicates a low charge, do the following:



1 Connect the charger to a wall outlet.
2 Connect the charger to the phone.
3 When the phone indicates a full charge, disconnect the charger from the phone, then from the wall outlet.

You do not need to charge the battery for a specific length of time, and you can use the phone while it is charging.

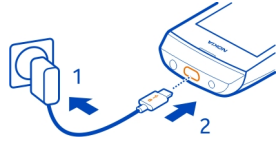
If the battery is completely discharged, it may take several minutes before the charging indicator is displayed or before any calls can be made.

If the battery has not been used for a long time, to begin charging, you may need to connect the charger, then unplug and reconnect it.

Charge the battery over USB

Battery low, but you don't have a charger with you? You can use a compatible USB cable to connect to a compatible device, such as a computer.

To avoid breaking the charger connector, be careful when connecting or disconnecting the charger cable.



You can use USB charging when a wall outlet is not available. Data can be transferred while charging the device. The efficiency of USB charging power varies significantly, and it may take a long time for charging to start and the device to start functioning.

Switch the phone on or off

Press and hold the power key until the phone vibrates.



You may be prompted to get the configuration settings from your network service provider. For more information on this network service, contact your network service provider.

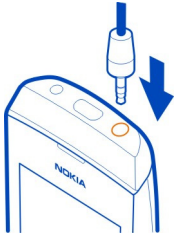
GSM antenna



The figure shows the GSM antenna area marked in grey.

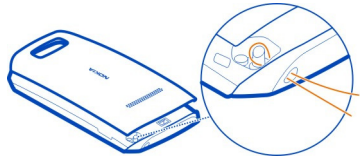
Avoid touching the antenna area while the antenna is in use. Contact with antennas affects the communication quality and may reduce battery life due to higher power level during operation.

Connect a headset



Do not connect products that create an output signal, as this may damage the device. Do not connect any voltage source to the Nokia AV connector. If you connect an external device or headset, other than those approved by Nokia for use with this device, to the Nokia AV connector, pay special attention to volume levels.

Attach a strap



Straps may be available separately.

Basic use

Your touch screen phone

Change settings quickly

Rather than going into the phone menus, in most views, you can quickly change some settings by swiping down from the top of the screen.



You can:

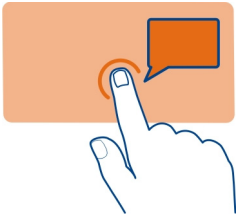
- See if you have missed calls or unread messages
- Change the profile, for example, to silence your phone
- Open the music player, for example, to pause the currently playing song
- Open or close mobile data internet connections
- Switch Bluetooth on or off
- Switch to another SIM

Use the touch screen

To use your phone, tap or tap and hold the touch screen.

Open an app or item
Tap the app or item.

Tap and hold to see more options
Place your finger on an item until the menu opens.

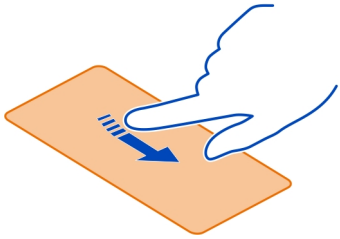


Example: To edit or delete a calendar appointment, tap and hold the appointment, then select the option you want.

Swipe
Place your finger on the screen, then slide it in the direction you want.



Example: Swipe left or right between the home screens, or when browsing photos. To quickly scroll through a long list or menu, slide your finger quickly up or down the screen, then lift your finger. To stop the scrolling, tap the screen.



Zoom in or out

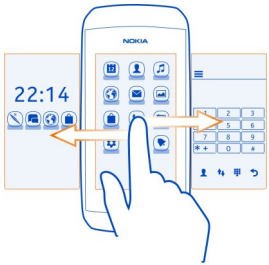
Place two fingers on an item, such as a map, photo, or web page, and slide your fingers apart or together.



Switch between screens

Your phone has three home screens: one for apps, one for your favourite shortcuts, and one for your most used app, such as the dialler.

Swipe left or right.



- My screen is the place where you can add your favourite contacts and shortcuts.
- On the apps screen, you can open apps, and organise them to your liking.
- On the dialler screen, you can make calls. In place of the dialler, you can also have the music player or radio.

Personalise the dialler screen

If you don't need the dialler that often, you can personalise the dialler screen, and have the music player or radio there instead.

1 Tap and hold either my screen or the apps screen.
2 Swipe to the dialler screen.
3 Select the app you want.

Support

When you want to learn more about how to use your phone, or if you're unsure how your phone should work, read the user guide thoroughly.

If you have an issue, do the following:

- Reboot your phone. Switch off the phone, and remove the battery. After about a minute, replace the battery, and switch on the phone.
- Update your phone software
- Restore the original factory settings

If your issue remains unsolved, contact Nokia for repair options. Go to www.nokia-asia.com/repair. Before sending your phone for repair, always back up your data, as all personal data in your phone may be deleted.

Access codes

The security code helps to protect your phone against unauthorised use. You can create and change the code, and set the phone to request the code. The default security code is 12345. Keep the code secret and in a safe place separate from your phone. If you forget the code and your phone is locked, your phone will require service. Additional charges may apply, and all the personal data in your phone may be deleted. For more information, contact a Nokia Care point or your phone dealer.

The PIN code supplied with the SIM card protects the card against unauthorised use. The PIN2 code supplied with some SIM cards is required to access certain services. If you enter the PIN or PIN2 code incorrectly three times in succession, you are asked for the PUK or PUK2 code. If you do not have them, contact your service provider.

The module PIN is required to access the information in the security module of your SIM card. The signing PIN may be required for the digital signature. The barring password is required when using the call barring service.

To set how your phone uses the access codes and security settings, select **settings** > **security**.

Set which SIM card to use

You can set which SIM card to use for making calls, sending messages, or uploading and downloading data. If you name your SIM cards, you can see at a glance, for example, which is for work and which is for personal use.

Select **SIM manager**.

Select 1 or 2. The selected SIM is always used when making calls, sending messages, or uploading and downloading data.

Set your phone to always ask which SIM to use

Select ?.

Set a function to use a specific SIM

Select ★.

Rename a SIM

Select **SIM name**, then write a name.

The settings for the SIMs remain, even if you swap the SIMs around.

Lock the keys and screen

To avoid accidentally making a call when your phone is in your pocket or bag, lock the keys and screen of your phone.

Press the lock key.

Unlock the keys and screen

Press the lock key, then swipe the screen left or right.

Tip: You can answer or reject a call with the call or end key even if you have locked the keys and screen.

Copy contacts and other stuff from your old phone

Want to copy your contacts, calendar, and other stuff from your old compatible Nokia phone, so you can start using your new phone without missing a beat? You can do that, free of charge.



1 Switch Bluetooth on in both phones.
Select **settings** > **connectivity** > **Bluetooth**.
2 Select **settings** > **sync & backup**.
3 Select **phone switch** > **copy to this**.
4 Select what you want to copy, then select ✔.
5 Select your old phone from the list.
6 If needed, make up a passcode for this connection, and type it into both phones. In some phones, the code may be fixed. For details, see the user guide of your old phone.
7 If asked, allow connection and copying requests.

Use your phone without a SIM card

Do your children want to play with your phone, but you don't want them to accidentally make a call? Some features of your phone, such as games and the calendar, may be used without inserting a SIM card. Features that are dimmed in the menus cannot be used.

Calls

Make a call

1 Select **phone**, or swipe left to open the dialler
2 Type in the phone number.
3 Press ⌐.
4 If asked, select which SIM to use.
5 To end the call, press ⌐.

When someone calls you, the phone shows you which SIM is used.

Divert calls to your voice mailbox or another phone number

When you cannot answer, you can divert your calls.

Call divert is a network service.

1 Select **settings** > **calls** > **call forwarding**.
2 Select the SIM card to use.
3 Select when to divert the incoming calls:

all voice calls — Divert all incoming voice calls.

if busy — Divert voice calls when busy.

if not answered — Divert voice calls only when not answered.

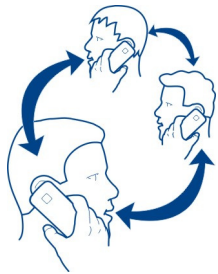
if out of reach — Divert voice calls when the phone is switched off or out of network coverage for a certain period.

if not available — Divert voice calls when not answered, or the phone is busy, or switched off, or out of network coverage.

4 Select **activate** > **to voice mailbox** or **to other number**.
5 If **if not answered** or **if not available** is selected, set the length of time after which a call is forwarded.

Make a conference call

Want to tell your great news to all your friends? With a conference call, you can easily call several people at the same time, saving you the trouble of calling each one separately.



Conference call is a network service. For availability, contact your network service provider.

1 Make the first call.

2 While in the call, select **options** > **new call**.
3 Type in the phone number, then select **CALL**, or select **SEARCH** and a contact. The first call is put on hold until you connect the conference call.
4 When you're able to talk to the second caller, select **options** > **conference**. You can add more calls to the conference.

Tip: To speak privately with a caller in the middle of the conference call, select **options** > **private call** and a number. The conference call is put on hold. To return to the conference call, select **options** > **conference**.

5 To end the conference call, press .

Contacts

Save a name and phone number

Select **contacts**.

Select , then write the name, number, and other details.

If asked, select where to save the contact.

Edit the details of a contact

Select a contact and , then edit the details.

Add more details

Select a contact and > **add detail**, then select a detail.

Use speed dial

Reach your friends and family quickly – assign your most-used phone numbers to the number keys of your phone.

Select **phone** and > **speed dials**.

You can only use speed dials for the contacts stored on your phone or on the SIM in the internal SIM holder.

Assign a phone number to a number key

1 Select a number key. 1 is reserved for the voice mailbox.
2 To search for a contact, select **SEARCH**. You can also type in the number.

Make a call

In the dialler, press and hold a number key.

Send your contact info

Want to send your phone number or mail address to a person you just met? Add your own contact info to your contacts list, and send a business card to the person.

1 Select **contacts**.
2 Select the contact card containing your own info.
3 Select **send contact card**, and how you want to send the card.

Save a received business card

Open the business card, then select ✔.

Messaging

Send a message

Keep in touch with your family and friends through text and multimedia messages.

1 Select **messaging** and ✉.
2 To add a contact as a recipient, select 👤. You can also type in a phone number.
3 Write your message in the text box.

 Tip: To include an attachment, such as a photo or video, select ☰ > **insert content**.
4 Select ✉.

 If asked, select which SIM to use.

Sending a message with an attachment, such as a photo or video, may be more expensive than sending a normal text message. For more info, contact your network service provider.

You can send text messages that are longer than the character limit for a single message. Longer messages are sent as two or more messages. Your service provider may charge accordingly.

Characters with accents, other marks, or some language options, take more space, limiting the number of characters that can be sent in a single message.

If the item you insert in a multimedia message is too large for the network, the device may automatically reduce the size.

Only compatible devices can receive and show multimedia messages. Messages may look different in different devices.

Read a received message

When someone sends you a message, a notification is shown on the lock screen. Swipe left or right over the notification to see the message.

Messages are combined into conversations, containing all the messages to and from a contact in a single view. To read a conversation, select it from the list in the conversations view.

Reply to the message

1 In the conversation, select **Tap to reply**.
2 Write your reply, then select .
3 If asked, select which SIM to use.

Forward the message

1 In the conversation, select the message.
2 Select > **forward**.
3 To add a contact as a recipient, select . You can also type in a phone number.
4 Edit the message if you want, then select .
5 If asked, select which SIM to use.

Save an attached photo or other file

1 In the conversation, select the message that contains the file.
2 Select the file and > **save**, then select where to save the file. Files are saved to their respective apps, such as Gallery.

Read your messages later

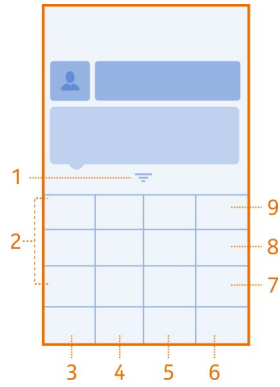
Select **messaging** and a conversation.

Write text

Write text using the on-screen keypad

Use the on-screen keypad

To open the traditional alphanumeric keypad, turn the phone to portrait mode.



1 Close key
2 Character keys
3 Smiley key - This may not be available in all languages.
4 Space key
5 Shift key - Change the character case. This may not be available in all languages.
6 Input options key - Switch predictive text input on or off, change the writing language, or switch to the on-screen keyboard.
7 Symbol key - Type in a special character.
8 Character/number mode key - Switch between characters and numbers.
9 Backspace key - Delete a character.

Close the keypad

Swipe down on the keypad. You can also select and hold the close key.

Switch back to using the keyboard

Turn the phone to landscape mode.

Use the on-screen keypad

To open the on-screen keypad when writing text, turn the phone to portrait mode.

Type in a character

1 Select a character key repeatedly until the character is shown. There are more characters available than are shown on the key.
2 If the next letter is on the same key, wait until the cursor is shown, then select the key again.

Type in a space
Select ____.

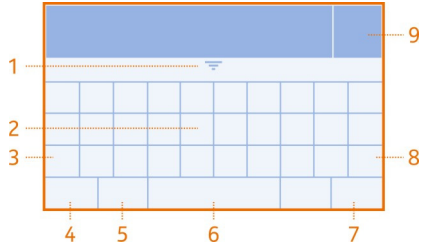
Move the cursor to the next line
When predictive text is off, select ____ three times.

Type in a number
Select 123, then select the number.

Type in a special character
Select the sym key, then select the special character.

Use the on-screen keyboard

When holding the phone in landscape mode, select a text box.



1. Close key
2. Character keys
3. Shift and caps lock key - To type in an upper case character when writing in lower case, or vice versa, select the key before typing in the character. To switch to caps lock mode, select the key twice. In some languages, this key opens a new set of characters.
4. Symbol key - Type in special characters or numbers.
5. Input options key - Switch predictive text input on or off, change the writing language, or switch to the on-screen keypad.
6. Space key
7. Enter key - Move the cursor to the next row.
8. Backspace key - Delete a character.
9. Done key

Close the keyboard
Swipe down on the keyboard. You can also select and hold the close key.

Use predictive text

Predictive text is not available in all languages.

1 Select > **prediction** > .
2 Start writing a word. Your phone suggests possible words as you write. When the correct word is shown, select the word.
3 If the word is not in the dictionary, select the pop-up and +, and add the new word to the dictionary.

When using predictive text, you can set your phone to complete and type in words for you automatically.

Use word completion

Select > **word completion** > .

Connectivity

Bluetooth

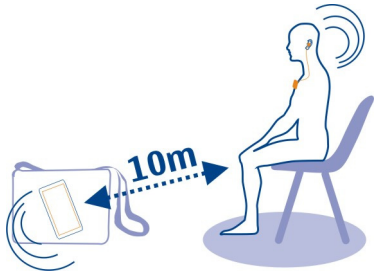
About Bluetooth

Select **settings** > **connectivity** > **Bluetooth**.

You can connect wirelessly to other compatible devices, such as phones, computers, headsets, and car kits.

You can use the connection to send items from your phone and copy files from your compatible PC.

Since devices with Bluetooth wireless technology communicate using radio waves, they do not need to be in direct line-of-sight. However, they must be within 10 metres (33 feet) of each other, although the connection may be subject to interference from obstructions such as walls or from other electronic devices.



When your phone is locked, it is only possible to connect to a paired device that has been set to **auto-connect**.

Tip: To quickly switch Bluetooth on or off, swipe down from the top of the screen, then select or .

Note: There may be restrictions on the use of Bluetooth technology in some countries. For example, in France, you are only allowed to use Bluetooth technology indoors. After 1 July 2012, the restriction on outdoor usage of Bluetooth technology of this product in France is withdrawn. For more info, contact your local authorities.

Connect to a wireless headset

Want to keep working at your computer during a call? Use a wireless headset. You can also answer a call, even if your phone is not directly at hand.

1 Select **settings** > **connectivity** > **Bluetooth**.
2 Make sure **Bluetooth** is **on**.
3 Switch the headset on.
4 To search for your headset, select .
5 Select the headset.
6 You may need to type in a passcode (such as 1234).

Send a photo or other content using Bluetooth

Use Bluetooth to send photos, videos, and other content created by you to your computer or a friend's phone.

1 Select and hold the item to send.
2 Select **send** > **via Bluetooth**.
3 Select the compatible device to connect to. If you can't see the device, to search for it, select . Bluetooth devices that are close by are listed.
4 If asked, type in the passcode.

Tip: You can also use Bluetooth to send business cards.

Protect your phone

Do you want to control who can find and connect to your phone when Bluetooth is on?

Select **settings** > **connectivity** > **Bluetooth**.

Prevent others from finding your phone

Select **my phone visibility** > **hidden**.

When your phone is hidden, others can't find it. However, paired devices can still connect to your phone.

Switch Bluetooth off

Select **Bluetooth** > **off**.

Tip: To quickly switch Bluetooth off, swipe down from the top of the screen, then select .

Do not pair with or accept connection requests from an unknown device. This helps protect your phone from harmful content.

USB data cable

Copy content between your phone and a computer

You can use a USB cable to copy your photos and other content between your phone and a computer.

1 Connect your phone to a compatible computer with a USB cable.
2 Select a mode:

Nokia Suite — Use this mode if Nokia Suite is installed on your computer.

media transfer — Use this mode if Nokia Suite is not installed on your computer. You can also use this mode if you want to connect to a home entertainment system.

mass storage — Use this mode if Nokia Suite is not installed on your computer. The phone is shown as a portable device on your computer. Make sure a memory card is in your phone.

You can also use this mode if you want to connect your phone to other devices, such as a home or car stereo.

3 To copy the content, use Nokia Suite or the file manager of the computer.

Clock and calendar

Change the time and date

Select **settings** and **date and time**.

Change the time zone when travelling

1 Select **settings** > **time zone:**.
2 Select the time zone of your location.
3 Select .

The time and date on your phone are set according to the time zone.

For example, GMT +8 is the time zone for Singapore, Malaysia, and Philippines, 8 hours east of Greenwich, London (UK).

For example, GMT +10 is the time zone for Sydney (Australia), 10 hours east of Greenwich, London (UK).

For example, GMT +12 is the time zone for Auckland (New Zealand), 12 hours east of Greenwich, London (UK).

Set an alarm

Use your phone as an alarm clock.

Select **alarm**.

1 Set the alarm time, then select **SAVE**.
2 To set the alarm to go off at the same time on certain days, select > **alarm repeat** and the days.

Browse your calendar in different views

Want to see all your calendar entries for a particular day? You can browse your calendar entries in different views.

1 Select **calendar**.
2 To see the entries for a day or month, select or .
3 To see your notes or to-do list, select or .

Add a calendar entry

1 Select **calendar**.
2 Select .
3 Select an entry type.
4 Fill in the fields, then select .

Photos and videos

To use the camera, you must have a compatible memory card in your phone.

Take a photo

1 To open the camera, select **camera**.
2 To zoom in or out, use the volume keys.
3 Select .
Photos are saved in gallery.

Close the camera
Select .

Record a video

Besides taking photos with your phone, you can also capture your special moments as videos.

To open the camera, select **video**.

1 To start recording, select .
2 To zoom in or out, use the volume keys.
3 To stop recording, select .

Videos are saved in gallery.

Close the camera
Select .

Send a photo or video

Want to share your photos and videos with friends and family? You can send photos and videos in a multimedia message or mail, or using Bluetooth.

Select **gallery**.

1 Open the tab where the photo or video is.
2 Select and hold the photo or video, then select **send** and how you want to send it.

Send several photos or videos at the same time
1 Open the tab where the photos or videos are.
2 Select , then mark what you want to send.
3 Select and how you want to send them.

Organise files

You can create new folders in your phone memory or on the memory card. This can make it easier for you to find your files. Within folders, you can copy, move, or delete files and subfolders.

Select **files**.

Create a new folder
In the folder where you want to create a subfolder, select > **add folder**.

Copy or move a file to a folder
1 Select and hold the file, then select an option.
2 Select where you want to copy or move the file.

Music and audio

Play a song

Listen to your favourite music on your phone.

Select **music**.

1 Select and the song or album you want to play.
2 To pause or resume playing, select or .

Skip to the next or previous song
Select or .

Fast-forward or rewind
Select and hold or .

Tip: To listen to songs in a random order, select > **shuffle**.

FM radio

About the FM radio

Select **radio**.

You can listen to FM radio stations using your phone - just connect a headset, and select a station.

To listen to the radio, you need to connect a compatible headset to the device. The headset acts as an antenna.

It is not possible to listen to the radio through a Bluetooth headset.



Listen to the radio

Connect a compatible headset to your phone. The headset acts as an antenna.

Select **radio**.

Change the volume
Use the volume keys.

Stop the radio
Press the end key.

Set the radio to play in the background
Select .

Find and save radio stations

Search for your favourite radio stations, and save them, so you can easily listen to them later.

Select **radio**.

Connect a compatible headset to your phone. The headset acts as an antenna.

Search for all available stations
Select > **search all stations**.

Set a frequency manually
Tap the frequency, then scroll to a frequency.

Save a station
Select .

Go to the next or previous saved station

Select ⏭ or ⏮.

Automatically switch to a frequency with better reception

1 Select ⚙ > **RDS** > **on**.

2 Select **auto-frequency** > **on**.

Phone management

Update phone software using your phone

Want to improve the performance of your phone and get application updates and great new features? Update the software regularly to get the most out of your phone. You can also set your phone to automatically check for updates.

Warning:
If you install a software update, you cannot use the device, even to make emergency calls, until the installation is completed and the device is restarted.

Using services or downloading content may cause transfer of large amounts of data, which may result in data traffic costs.

You can only update your software when using the SIM card in the internal SIM card holder.

Before starting the update, connect a charger or make sure the device battery has enough power.

Select **settings**.



1 Select **phone** > **device updates**.

2 To display the current software version and check whether an update is available, select **current sw details**.

3 To download and install a software update, select **downl. phone sw**. Follow the displayed instructions.
4 If the installation was cancelled after the download, select **install sw update**.

The software update may take several minutes. If there are problems with the installation, contact your network service provider.

Check for software updates automatically
Select **auto SW update**, and define how often to check for new software updates.

Your network service provider may send phone software updates over the air directly to your phone. For more information on this network service, contact your network service provider.

Update phone software using your PC

You can use the Nokia Suite PC app to update your phone software. You need a compatible PC, a high-speed internet connection, and a compatible USB cable to connect your phone to the PC.

To get more info and to download the Nokia Suite app, go to www.nokia.com/support.

Restore original settings

If your phone is not working properly, you can reset some settings to their original values.

1 End all calls and connections.
2 Select **settings** and **restore factory sett.** > **settings only**.
3 Type in the security code.

This does not affect documents or files stored on your phone.

After restoring the original settings, your phone switches off and then on again. This may take longer than usual.

Back up your photos and other content to a memory card

Want to make sure you will not lose any important files? You can back up your phone memory to a compatible memory card.

Select **settings** > **sync & backup**.

1 Select **create backup**.
2 Select what you want to back up, then select ✔.

Restore a backup

1 Select **restore backup**.

2 Select what you want to restore, then select ✔.

Web

About the web browser

Select **internet**.

Catch up on the news, and visit your favourite websites. You can use the web browser to view web pages on the internet.

The web browser compresses and optimises web content for your phone, so you can browse the web more quickly and save on data costs.

To browse the web, you must be connected to the internet.

For availability, pricing, and instructions, contact your network service provider.

You may receive the configuration settings required for browsing as a configuration message from your network service provider.

Browse the web

Select **internet**.

Go to a website

Write the web address in the address bar.

Move on the web page

Drag the page with your finger.

Search the internet

Write a search word in the address bar. If asked, select your default search engine.

Go back to a previously visited web page

Select ★ > **history** and the web page.

Websites may ask to access your current location info to, for example, personalise the info they show you. If you allow a website to use your location info, your location may be visible to others, depending on the website. Read the privacy policy of the website.

Clear your browsing history

Select **internet**.

Select ★ > ☰ > **clear history**.

Clear stored cookies or text saved in web forms

Select 🌐 > ☰ > **settings** > **clear cookies** or **clear auto-fill**.

Maps

About Maps

Select **maps**.

Maps shows you what is nearby and helps you plan your route. You can:

- See where you are on a map
- Plan a route to a nearby place
- Search for a place or an address, and save it
- Send your location or a place to a friend in a text message

Your phone may have a memory card with preloaded maps for your country. Make sure the memory card is in your phone before using Maps.

Using services or downloading content may cause transfer of large amounts of data, which may result in data traffic costs.

This service may not be available in all countries or regions, and may be provided only in selected languages. The service may be network dependent. For more information, contact your network service provider.

Contents of digital maps may sometimes be inaccurate and incomplete. Never rely solely on the content or the service for essential communications, such as in emergencies.

Search for a place

1 Select **maps**.
2 Select ◧ to see the toolbar, then select 🔍.
3 Write the name of the place or the address.

Nokia original accessories

For availability of approved accessories, check with your dealer.

An extensive range of accessories is available for your device. For more details, see www.nokia-asia.com/accessories.

Practical rules about accessories

- Keep all accessories out of the reach of small children.
- When you disconnect the power cord of any accessory, grasp and pull the plug, not the cord.
- Check regularly that accessories installed in a vehicle are mounted and are operating properly.
- Installation of any complex car accessories must be made by qualified personnel only.

Battery

Type: BL-4U

Talk time:

Up to 14 hours.

Standby:

Up to 22 days.

Important: Battery talk and stand-by times are estimates and only possible under optimal network conditions. Actual battery talk and standby times depend on SIM cards, features used, battery age and condition, temperatures to which battery is exposed, network conditions, and many other factors, and may be significantly shorter than those specified above. Ringing tones, hands free call handling, use in digital mode, and other features will also consume the battery, and the amount of time a device is used for calls will affect its stand-by time. Likewise, the amount of time that the device is turned on and in the standby mode will affect its talk time.

Product and safety information

Network services and costs

Your device is approved for use on the GSM 900 and 1800 MHz networks. To use the device, you need a subscription with a service provider.

Using network services and downloading content to your device requires a network connection and may result in data traffic costs. Some product features require support from the network, and you may need to subscribe to them.

Take care of your device

Handle your device, battery, charger and accessories with care. The following suggestions help you protect your warranty coverage.

- Keep the device dry. Precipitation, humidity, and all types of liquids or moisture can contain minerals that corrode electronic circuits. If your device gets wet, remove the battery, and allow the device to dry.

- Do not use or store the device in dusty or dirty areas. Moving parts and electronic components can be damaged.
- Do not store the device in high temperatures. High temperatures can shorten the life of the device, damage the battery, and warp or melt plastics.
- Do not store the device in cold temperatures. When the device warms to its normal temperature, moisture can form inside the device and damage electronic circuits.
- Do not attempt to open the device other than as instructed in the user guide.
- Unauthorised modifications may damage the device and violate regulations governing radio devices.
- Do not drop, knock, or shake the device. Rough handling can break internal circuit boards and mechanics.
- Only use a soft, clean, dry cloth to clean the surface of the device.
- Do not paint the device. Paint can clog moving parts and prevent proper operation.
- Switch off the device and remove the battery from time to time for optimum performance.
- Keep your device away from magnets or magnetic fields.
- To keep your important data safe, store it in at least two separate places, such as your device, memory card, or computer, or write down important information.

Recycle

Always return your used electronic products, batteries, and packaging materials to dedicated collection points. This way you help prevent uncontrolled waste disposal and promote the recycling of materials. Check how to recycle your Nokia products at www.nokia.com/recycling.

About Digital Rights Management

When using this device, obey all laws and respect local customs, privacy and legitimate rights of others, including copyrights. Copyright protection may prevent you from copying, modifying, or transferring pictures, music, and other content.

Content owners may use different types of digital rights management (DRM) technologies to protect their intellectual property, including copyrights. This device uses various types of DRM software to access DRM-protected content. With this device you can access content protected with OMA DRM 2.0. If certain DRM software fails to protect the content, content owners may ask that such DRM software's ability to access new DRM-protected content be revoked. Revocation may also prevent renewal of such DRM-protected content already in your device. Revocation of such DRM software does not affect the use of content protected with other types of DRM or the use of non-DRM-protected content.

Digital rights management (DRM) protected content comes with an associated licence that defines your rights to use the content.

Batteries and chargers

Battery and charger information

Your device is intended for use with a BL-4U rechargeable battery. Nokia may make additional battery models available for this device. Always use original Nokia batteries.

This device is intended for use when supplied with power from the following chargers: AC-11. The exact Nokia charger model number may vary depending on the plug type, identified by E, X, AR, U, A, C, K, B, or N.

The battery can be charged and discharged hundreds of times, but it will eventually wear out. When the talk and standby times are noticeably shorter than normal, replace the battery.

Important: Talk and standby times are estimates only. Actual times are affected by, for example, network conditions, device settings, features being used, battery condition, and temperature.

Battery safety

Always switch the device off and disconnect the charger before removing the battery. When you unplug a charger or an accessory, hold and pull the plug, not the cord.

When your charger is not in use, unplug it from the electrical plug and the device. Do not leave a fully charged battery connected to a charger, as overcharging may shorten the battery's lifetime. If left unused, a fully charged battery will lose its charge over time.

Always keep the battery between 15°C and 25°C (59°F and 77°F). Extreme temperatures reduce the capacity and lifetime of the battery. A device with a hot or cold battery may not work temporarily.

Accidental short-circuiting can happen when a metallic object touches the metal strips on the battery, for example, if you carry a spare battery in your pocket. Short-circuiting may damage the battery or the connecting object.

Do not dispose of batteries in a fire as they may explode. Dispose of batteries according to local regulations. Recycle when possible. Do not dispose as household waste.

Do not dismantle, cut, open, crush, bend, puncture, or shred cells or batteries. If a battery leaks, do not let battery liquid touch skin or eyes. If this happens, immediately flush the affected areas with water, or seek medical help.

Do not modify, remanufacture, attempt to insert foreign objects into the battery, or immerse or expose it to water or other liquids. Batteries may explode if damaged.

Use the battery and charger for their intended purposes only. Improper use, or use of unapproved batteries or incompatible chargers may present a risk of fire, explosion, or other hazard, and may invalidate any approval or warranty. If you believe the battery or charger is damaged, take it to a service centre for inspection before continuing to use it. Never use a damaged battery or charger. Only use the charger indoors.

Additional safety information

Make an emergency call

1 Make sure the phone is switched on.

2 Check for adequate signal strength. You may also need to do the following:

- Insert a SIM.
- Deactivate call restrictions you have activated for your phone, such as call barring, fixed dialling, or closed user group.
- Make sure the flight profile is not activated.
- If the screen and keys are locked, unlock them.

3 To open the dialler, select **phone**.

4 Type in the official emergency number for your present location. Emergency call numbers vary by location.

5 Press the call key.

6 Give the necessary info as accurately as possible. Do not end the call until given permission to do so.

When you switch your phone on for the first time, you are asked to create your Nokia account. To make an emergency call during the account setup, press the call key.

Important: Activate both cellular and internet calls, if your device supports internet calls. The device may attempt to make emergency calls both through cellular networks and through your internet call service provider. Connections in all conditions cannot be guaranteed. Never rely solely on any wireless device for essential communications like medical emergencies.

Small children

Your device and its accessories are not toys. They may contain small parts. Keep them out of the reach of small children.

Medical devices
Operation of radio transmitting equipment, including wireless phones, may interfere with the function of inadequately protected medical devices. Consult a physician or the manufacturer of the medical device to determine whether they are adequately shielded from external radio frequency energy.

Implanted medical devices
Manufacturers of medical devices recommend a minimum separation of 15.3 centimetres (6 inches) between a wireless device and an implanted medical device, such as a pacemaker or implanted cardioverter defibrillator, to avoid potential interference with the medical device. Persons who have such devices should:

- Always keep the wireless device more than 15.3 centimetres (6 inches) from the medical device.
- Not carry the wireless device in a breast pocket.
- Hold the wireless device to the ear opposite the medical device.
- Turn the wireless device off if there is any reason to suspect that interference is taking place.
- Follow the manufacturer directions for the implanted medical device.

If you have any questions about using your wireless device with an implanted medical device, consult your health care provider.

Accessibility solutions
Nokia is committed to making mobile phones easy to use for all individuals, including those with disabilities. For more information, visit the Nokia website at www.nokiaaccessibility.com.

Hearing

Warning:
When you use the headset, your ability to hear outside sounds may be affected. Do not use the headset where it can endanger your safety.

Some wireless devices may interfere with some hearing aids.

Nickel
The surface of this device is nickel-free.

Protect your device from harmful content
Your device may be exposed to viruses and other harmful content. Take the following precautions:

- Be cautious when opening messages. They may contain malicious software or otherwise be harmful to your device or computer.
- Be cautious when accepting connectivity requests, browsing the internet, or downloading content. Do not accept Bluetooth connections from sources you do not trust.
- Only install and use services and software from sources that you trust and that offer adequate security and protection.
- Install antivirus and other security software on your device and any connected computer. Only use one antivirus application at a time. Using more may affect performance and operation of the device and/or computer.
- If you access preinstalled bookmarks and links to third party internet sites, take the appropriate precautions. Nokia does not endorse or assume liability for such sites.

Operating environment
This device meets radio frequency exposure guidelines in the normal use position at the ear or at least 1.5 centimetres (5/8 inch) away from the body. Any carry case, belt clip, or holder for body-worn operation should not contain metal and should position the device the above-stated distance from your body.

To send data files or messages requires a quality connection to the network. Data files or messages may be delayed until such a connection is available. Follow the separation distance instructions until the transmission is completed.

Parts of the device are magnetic. Metallic materials may be attracted to the device. Do not place credit cards or other magnetic storage media near the device, because information stored on them may be erased.

Vehicles
Radio signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles such as electronic fuel injection, electronic antilock braking, electronic speed control, and air bag systems. For more info, check with the manufacturer of your vehicle or its equipment.

Only qualified personnel should install the device in a vehicle. Faulty installation or service may be dangerous and may invalidate your warranty. Check regularly that all wireless device equipment in your vehicle is mounted and operating properly. Do not store or carry flammable liquids, gases, or explosive materials in the same compartment as the device, its parts, or accessories. Remember that air bags inflate with great force. Do not place your device or accessories in the air bag deployment area.

Potentially explosive environments
Switch off your device in any area with a potentially explosive atmosphere, for example near gas pumps at service stations. Sparks in such areas could cause an explosion or fire resulting in bodily injury or death. Observe restrictions in fuel service stations, storage, and distribution areas; chemical plants; or where blasting operations are in progress. Areas with a potentially explosive atmosphere are often, but not always, clearly marked. They include areas where you would be advised to turn off your vehicle engine, below deck on boats, chemical transfer or storage facilities and where the air contains chemicals or particles such as grain, dust, or metal powders. You should check with the manufacturers of vehicles using liquefied petroleum gas (such as propane or butane) to determine if this device can be safely used in their vicinity.

Certification information (SAR)
This mobile device meets guidelines for exposure to radio waves.

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves recommended by international guidelines. These guidelines were developed by the independent scientific organisation ICNIRP and include safety margins designed to assure the protection of all persons, regardless of age and health.

The exposure guidelines for mobile devices employ a unit of measurement known as the Specific Absorption Rate or SAR. The SAR limit stated in the ICNIRP guidelines is 2.0 watts/kilogram (W/kg) averaged over 10 grams of tissue. Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The actual SAR level of an operating device can be below the maximum value because the device is designed to use only the power required to reach the network. That amount changes depending on a number of factors such as how close you are to a network base station.

The highest SAR value under the ICNIRP guidelines for use of the device at the ear is 1.20 W/kg.

Use of device accessories may result in different SAR values. SAR values may vary depending on national reporting and testing requirements and the network band. Additional SAR information may be provided under product information at www.nokia.com.

NOKIA SERVICE TERMS
Terms of Use
1. Acceptance

These Nokia Service Terms together with the Privacy Policy and all other additional terms and information that may be provided within the Service (collectively “Terms”) govern your use of the service, site, content and software (collectively the "Service"). By registering for or using the Service or any portion of it you accept the Terms.

The Terms constitute an agreement between you and Nokia Corporation, Keilalahdentie 2-4, 02150 Espoo, Finland including its affiliates and suppliers (collectively “Nokia”), defining your and Nokia’s rights and responsibilities with respect to the Service.

2. Eligibility

To use the Service, you must be at least thirteen (13) years of age. If you are under thirteen (13) years of age, or at least thirteen (13) years of age but a minor where you live, you must have your parent or legal guardian accept your registration on your behalf and approve your use of the Service. Anyone completing the registration must be legally competent.

3. Registration and Termination

To use a Service you may need to register and create a Nokia account with username and a password. You may need to provide us with certain personal and other information. Nokia may verify your email address before account can be used. Upon first use of your device and each time you update the Nokia device software, a text message will be sent to Nokia. The creation of a Nokia Account will require data transmission. Data transmission costs may apply.

You agree to provide truthful and complete information when you register for the Service and to keep that information updated. You must take due care to protect your username and password against misuse by others and promptly notify Nokia about any misuse. You, and your parent or legal guardian if you are a minor, are personally responsible for any use of the Service.

You may terminate your registration if you no longer wish to use the Service. After termination, you will no longer have access to the Service. Nokia may terminate your registration or restrict your access to certain parts of the Service if Nokia reasonably believes that you have breached the Terms or with prior notice if you have not signed into the Service with your username in the past six (6) months.

Except as set forth in the Privacy Policy, Nokia is not responsible for any removal or loss of the information or content you have submitted to the Service. When information or content is removed from the Service by either you or Nokia, traces or copies may still remain elsewhere.

4. Licenses

Nokia grants you a non-exclusive, non-transferable license, revocable at any time at Nokia’s sole discretion, to access and use the Service strictly in accordance with the Terms. Use of the Service does not grant you any intellectual property rights in or to any information or content in the Service.

As part of the Service, Nokia may provide you with content developed by Nokia or its licensors (“Content”). Nokia grants you a non-exclusive and perpetual license to use Content for the purpose it is intended, unless otherwise defined in the applicable Terms or the purchase order. Some Content may only be available to residents of certain geographical areas. You are bound by any restrictions applicable to specific Content you obtain through the Service. Any license acquired to third-party Content is a binding agreement between you and the third-party Content provider. You have only the rights to the Content which are expressly granted here.

As part of the Service, Nokia may provide you with certain software developed by Nokia or, its licensors (“Software”). Your use of Software may be subject to separate terms and conditions that you must accept before using the Software. If there are no separate terms and conditions applicable to such Software, the following terms apply: Nokia grants to you a limited, non-exclusive, non-transferable right to install and use the Software on your computer and/or mobile device. You may not copy the Software, except to make a single archival backup copy. You may not distribute, transfer the right to use, modify, translate, reproduce, resell, sublicense, rent, lease, reverse engineer, or otherwise attempt to discover the source code of or make derivative works of the Software. For open source licensed software, applicable open source license terms apply.

The Software maybe subject to export controls under the U.S. Export Administration Regulations and other import or export control regulations. You agree to strictly comply with all applicable import and export regulations and acknowledge that you have the responsibility to obtain licenses to export, re-export, transfer, or import such Software.

You may be able to submit information or content ("Material") to the Service. Nokia does not claim ownership in your Material. Your submission of Material does not transfer ownership of rights of the Material to Nokia. Nokia is only transmitting the Material and is not responsible for editorial control over it. By submitting Material to the Service you grant Nokia a worldwide, non-exclusive, sub-licensable, assignable, fully paid-up, royalty-free, perpetual and irrevocable license to use, copy, publicly perform, display, distribute in any media and modify the Material to incorporate the Material into other works, and to grant similar sublicenses to the extent necessary for Nokia to provide the Service. You may be able to adjust this grant in the privacy and other settings of the Service.

You are solely responsible for taking backup copies of the data you store on the Service, including Content you upload. If the Service is discontinued or canceled, Nokia may permanently delete your data. Nokia has no obligation to return data to you after the Service is discontinued or canceled.

5. Using the Service

You agree to:

- Comply with applicable laws, the Terms and good manners;
- Use the Service only for your personal, non-commercial purposes;
- Not submit unlawful, offensive, inaccurate, misleading, abusive, pornographic, harassing, libelous or otherwise inappropriate Material;
- Obtain any consents, permission or licenses that may be legally required for you to submit any Material;
- Respect the privacy of others;
- Not distribute or post spam, unreasonably large files, chain letters, pyramid schemes, viruses; or
- Not use any other technologies or initiate other activities that may harm the Service, or the interest or property of the Service users.
- Not to use any automated systems or means to access, acquire, copy or monitor any part of the service.
- Be responsible for the consequences related to the Material that you post.

Nokia may but has no obligation to:

- Monitor or moderate any Content or Material;
- Remove any Material from the Service; and
- Restrict access to any part of the Service at any time in its sole discretion.

6. Content

Before downloading or accessing any Content, please check whether the Content which you wish to access is restricted by age or marked as potentially 'offensive' or 'explicit'. Nokia shall not be responsible for any claims or offense caused or suffered by you accessing such Content.

You agree:

- To use the Content only for your personal, non-commercial purposes;
- To use the Content in accordance with the restrictions set out in the applicable laws, additional terms, guidelines and policies or on the product pages that apply to that particular piece of the Content;
- Not to make copies, give, sell, resell, loan, rent, offer, broadcast, send, distribute, transfer, communicate to the public, reproduce, modify, display, perform, commercially exploit or make the Content available unless otherwise authorized in the applicable Terms and to advise Nokia promptly of any such unauthorized use;
- Not to remove, circumvent, reverse engineer, decrypt, or otherwise alter or interfere with any applicable usage rules or attempt to circumvent digital rights management or copy protection features associated with the Content or any other technologies used to control the access to or use of the Content or its identifying information;

- Not to use any automated systems or means, except for those provided by us, for the selection or downloading of the Content;
- Not to give out your password or otherwise allow other people to access the Content. The restrictions on copying that apply to applicable media also apply to the Content accessed as part of this Service.

The Content is owned and/or controlled by Nokia and/or its respective licensors and is protected by intellectual property laws. The third party Content provider is solely responsible for any Content it provides, any warranties to the extent that such warranties have not been disclaimed and for any claims you may have relating to that Content or your use of that Content. However, Nokia may enforce the third party Content license terms against you as a third party beneficiary of those terms. The third party Content providers are third-party beneficiaries under these Terms and may enforce the provisions that directly concern the Content in which they have rights. Nokia may be acting as an agent for third party Content provider in providing the Content to you. Nokia is not a party to the transaction between you and the third party Content provider for such Content.

7. Allegations of Copyright Infringement

You may notify Nokia of copyright infringement on the Service by providing notice (a) by email with “Copyright Notification” in the subject line to copyright.notices@nokia.com, (b) by a document titled “Copyright Notification” mailed to Nokia, Attn: Copyright Agent, 102 Corporate Park Drive, White Plains, NY 10604, USA or (c) via the online form, if available. Your notice must:

1. identify the original copyrighted work you claim is infringed;

2. identify the content on the Service that you claim is infringing the copyrighted work. Please provide enough detail for Nokia to locate the allegedly infringing content on the Service;

3. provide your contact information, including your full name, mailing address, telephone number, and email address, if available;

4. provide a statement that you have a good faith belief that the use of the content in the manner complained of is not authorized by the copyright owner, its agent, or the law;

5. provide this statement: "I swear, under penalty of perjury, that the information in this notification and complaint is accurate and that I am the copyright owner, or am authorized to act on behalf of the copyright owner of an exclusive right that is infringed."; and

6. provide your signature, as applicable.

8. Notices

Nokia may post notices within the Service. Nokia may also send you notices about products and Services to the email address or telephone number you have provided to us. You are deemed to have received such notices at the latest within seven (7) days from Nokia sending or posting those. Your continued use of the Services constitutes your receipt of all notices regardless of delivery method.

9. Fees

Your use of the Service may be or may become subject to charges.

Any fees charged by Nokia will be announced separately in connection with the Service.

Use of the Service may involve transmission of data through your service provider’s network. Prices listed within the Service do not include possible data transmission, text message, voice or other service provision charges by your network service provider.

Nokia assumes no responsibility for the payment of any charges of your service providers.

10. Order and Payment Terms

"Order" shall mean the selection of payable Content and/or subscription to Content offered by Nokia and available in the Service and submission of payment method, as well as submitting the order by selecting the "buy", "ok", "I accept" or other similar confirmation of acceptance in the order flow or providing other indication of acceptance terms that are presented to you in the order flow.

To place an Order within the Service, you must have reached the age of legal competence according to the applicable legislation. If you have not reached the age of legal competence, you may place Orders only with the prior consent of your parent or legal guardian.

You agree that all Orders shall be legally valid and binding. All Orders are subject to acceptance by Nokia.

You may pay by credit or debit card, network service provider billing, or other payment methods if available.

Your credit or debit card must have a billing address in the country where the Content is offered by the Service. Nokia will charge your credit card or debit your bank account within a reasonable time after you have made your Order. All credit card payments are subject to validation checks and authorization by the card issuer.

If you choose network service provider billing, charges will appear on your mobile phone bill or be deducted from your prepaid account if it is a prepaid account. Some network service providers may subject your usage of the Service to additional terms and conditions including placing limits on the amount of charges possible with network service provider billing. Charges in excess of network service provider limits or account balance may be rejected.

You agree to pay the charges related to your Order, to ensure that the instrument of payment is valid at the time of the Order, that you are the rightful holder of the instrument and that the instrument is used within its credit limits.

The Content that is delivered is licensed to you. You agree to use such Content solely as permitted in these Terms and in any additional terms that you may be presented in the order flow.

The Service may offer subscriptions. You authorize the Service to place a periodical charge during the period of the subscription. The Service may also offer a trial period. If your Order involves a trial period (also known as try-and-buy), you may be charged when the trial period expires, unless you cancel in accordance with the subscription/trial terms.

The prices in the Service may change from time to time. Prices include applicable taxes in effect at the time of your transaction, unless otherwise stated. There may be instances where you incur additional charges from your bank or credit card provider based on currency conversion rates used and/or additional fees assessed. Nokia assumes no responsibility for the payment of bank or any other third party service fees or charges.

11. Cancellations and Refunds

You agree to the electronic delivery of Content being initiated concurrently with the placement of your Order. You will not be able to cancel your Order once it has been processed. The nature of the Content is such that it cannot be returned.

In the event that after your Order you discover and promptly inform Nokia within 48 hours that (a) the Content you have ordered is faulty; (b) the Content Nokia delivers to you does not match the description of the Content you ordered via the Service; or (c) technical problems delayed or prevented delivery of your Content or accidental multiple orders caused by such technical problems, your sole and exclusive remedy with respect to such Content will be either replacement of such Content, or refund of the price paid for such Content, as determined solely by Nokia. Otherwise, no refunds are available. If you encounter any of the above issues, please contact Nokia Customer Support.

Please note that Nokia may not be able to process your customer support request if you are unable to provide your transaction ID, which is provided to you by Nokia following your Order from the Service. Nokia may only process refunds for Content where the total price is above the monetary limit stipulated in applicable local legislation.

12. Feedback to Nokia

By submitting any ideas, feedback and/or proposals ("Feedback") to Nokia through the Service or other means, you acknowledge and agree that: (1) Nokia may have similar development ideas to the Feedback; (2) your Feedback does not contain confidential or proprietary information of you or any third party; (3) Nokia is not under any obligation of confidentiality with respect to the Feedback; (4) Nokia may freely use, distribute, exploit and further develop and modify Feedback for any purpose; and (5) you are not entitled to any compensation of any kind from Nokia.

13. Social Activities and Location Sharing

You may use features in the Service to share your location, status, content, Materials or personal information or to interact with other users, sites and services. By using these features you agree that Nokia may use and provide that information to other services and persons with whom you choose to interact or share this information. Users of these services and persons, such as your contacts, may see your location, status and/or personal information. In using these features you agree not to share information, Content or Material or to link to any service or site that: (a) contains content or other material that is illegal or inappropriate; or (b) exploits intellectual property rights without authorization or encourages users to piracy. Any interaction does not involve Nokia and is solely between you and the other user(s).

14. Availability and Technical Requirements

The availability of Content and the Service may vary and is subject to Nokia's sole discretion. Nokia expressly disclaims any representation or warranty that any particular Content or Service will be available. The Service may not be available in all countries and may be provided only in selected languages. The Service, operations and some features may also be dependent on the network, compatibility of the devices used and the content formats supported.

To access the Service, you may need to download a specific piece of software developed by Nokia or by another party.

Nokia may, in its sole discretion, change, correct or discontinue the Service in whole or in part. The Service may not be available during maintenance breaks and other times. To ensure you have the latest Nokia device software and applications, your device may automatically check for the availability of software updates from Nokia. If any are detected you will be prompted to approve the installation. You may disable automatic checking for updates through settings in your device. You may also install software through available software update channels. If Nokia considers a Software update to be important or critical you may not continue using the previous version of the Software. Nokia may prevent your use of the previous version of the Software or Service until you install the update.

Nokia may disable any Content or Software contained in your Service account for any reason and remove any Content or Software and/or disable copies of any application on your device in order to protect the Service, application providers, wireless carriers over whose network you access the service or any other affected or potentially affected parties.

A particular service may be a pre-release version, for example a beta release, and may not work in the way a final version works. Nokia may significantly change any version of Service or Software or decide not to release a final version.

15. Links to Third Party Sites and Content

Nokia may include access to sites and services on the Internet or preloaded clients that enable you to interact with sites and services that are owned or operated by third parties and that are not part of the Service. You must review and agree to the terms and conditions of these sites or services before using these sites or services.

Nokia has no control over the third party content, sites or services and assumes no responsibility for services provided or material created or published on these third-party sites or services. A link to a third-party site does not imply that Nokia endorses the site or the products or services referenced in the site.

In addition, you and other users may create content and links to content within the Service that has not otherwise been submitted to the Service. Nokia is not responsible for this type of content or links.

16. Advertisements

Service may include advertisements. Advertisements may be targeted to the content or information stored on the Service, queries made through the Service, or other information.

17. Personal Data

The Privacy Policy and any additional privacy information made available to you govern the use of your personal data.

18. Limitation of Liability

The Service is provided on "AS IS" and "AS AVAILABLE" basis. Nokia does not warrant that the Service will be uninterrupted or error or virus-free. No warranty of any kind, either express or implied, including but not limited to warranties of title, non-infringement, merchantability, or fitness for a particular purpose, is made in relation to the availability, accuracy, reliability, information or content of the Service. You expressly agree and acknowledge that the use of the Service is at your sole risk and that you may be exposed to content from various sources.

Except for liability for death or personal injury caused by its gross negligence or intentional misconduct, Nokia is not liable for any direct damages caused by your use or inability to use the Service. In no case will Nokia be liable for any indirect, incidental, punitive or consequential damages resulting from your use or inability to use the Service.

19. Indemnification

You agree to defend and indemnify Nokia from and against all third party claims and all liabilities, assessments, losses, costs or damages resulting from or arising out of (i) your breach of the Terms, (ii) your infringement or violation of any intellectual property rights, other rights or privacy of a third party, or (iii) misuse of the Service by a third party where the misuse was made possible by your failure to take reasonable measures to protect your username and password against misuse.

20. Miscellaneous

20.1 Choice of Law

The Terms are governed by the laws of Finland without regard to its conflicts of law provisions.

20.2 Validity

The Terms neither exclude nor limit any of your mandatory rights in your country of residence that cannot by law be waived. If a provision of the Terms is found to be invalid, the remaining provisions will not be affected and the invalid provision will be replaced with a valid provision that comes closest to the result and purpose of the Terms. In the event one or more provisions of these Terms are not relevant to your use of the Service, it shall not impact the validity or enforceability of any other provision of the Terms or the Terms as a whole. If there is any conflict between these Nokia Service Terms and the Privacy Policy, the provisions of these Nokia Service Terms prevail. The provisions of the Terms that are intended to survive termination of your registration remain valid after termination.

20.3 Changes in Terms

Nokia may modify the Terms at any time without prior notice. If the Terms are changed in a material, adverse way, Nokia will provide a separate notice advising of the change.

You are responsible for regularly reviewing the Terms. Your continued use of the Service constitutes your consent to any changes and modification.

21. Intellectual Property

The Service, Content and Software are protected under international copyright laws. Nokia claims copyrights in its Service, Content, and Software to the maximum extent of the law. Subject to the Terms, Nokia retains all right, title and interest in the Service, its Content, the Software and in all other Nokia products, software and other properties provided to you or used by you through the Service.

22. Assignment

Nokia may assign its rights and obligations under these Terms to its corporate parent, its subsidiaries, or to any company under common control with Nokia. Additionally, Nokia may assign its rights and obligations under these Terms to a third party in connection with a merger, acquisition, sale of assets, by operation of law or otherwise.

WE CARE ABOUT YOUR PRIVACY

Nokia is committed to protecting your privacy and to complying with applicable data protection and priva-cy laws. This Privacy Policy ("Policy") explains how we process personal data. Throughout this Policy the term "personal data" means information relating to an identified or identifiable individual (i.e. a natural person). "Nokia" refers to Nokia Corporation, including its affiliates (also referred to as "we", "us", or "our"). This Policy applies for processing of your personal data where Nokia is the data controller or where we refer to the applicability of this Policy.

We may provide additional privacy information in connection with our products and services through service descriptions and other notices. Such information prevails over this Policy to the extent of any conflict.

Third party services installed on your device may allow access to information available on your device. Our products or services may contain links to other companies' websites and services that have privacy policies of their own. We recommend that you read the privacy policies of such third party services. Nokia is not responsible for the privacy practices or contents of any such third party services.

By using this website and/or by submitting personal data to Nokia, you agree to the processing of your personal data as explained in this Policy. If you do not agree with this Policy, please do not use this website or provide Nokia with your personal data.

What Data Do We Collect?

We collect your personal data typically when you make a purchase, use or register into our products and services, take part in a campaign or otherwise interact with us. Below are examples of the categories of data we collect.

- **Your use of our products and services** When you use our products and services your IP-address, access times, the website you linked from, pages you visit, the links you use, the content you viewed and other such information your browser provides us with is automatically collected by Nokia. Some of our mobile services may collect your unique mobile device identifiers, subscriber identity information, network service provider specific identifiers, network settings and other such information. When you use our products and services or otherwise interact with us over telecommunications networks, certain additional information, such as your mobile subscription number, may be transmitted to us by your mobile network provider.
- **Information you provide us with** We may ask you to provide us with information such as your name, email address, street address, user names and passwords, your consents, preferences and feedback, information relating to your devices, age, gender, postal code and language preferences. Please note that certain non-identifiable information collected from you may become personally identifiable when you provide us with your personal data. We may also obtain, in accordance with applicable law, some personal data from list-rental companies and other such publicly available sources. Some of our services may allow you to submit information about other people, for example, if you make an order for a product that you wish us to send directly to another recipient.
- **Your transactions with us** We collect information relating to your purchase and use of our products and services and your other interactions with us. Such information may include details of the queries or requests you have made, the products and services provided, delivery details, bank account number, credit card details, billing address, credit checks and other such financial information, details of agreements between you and Nokia, records of contacts and communications, information and details relating to the content you have provided us with and other such transactional information. We may, in accordance with applicable law, record your communication with our customer care or with other such contact points.
- **Location data** Nokia's location based services and features may use satellite, Wi-Fi or other network based location data, for example your IP-address. Assisted positioning methods of the device, for example Assisted GPS, provide you with faster and more accurate location data. Use of assisted positioning methods may involve exchanging your location data, wireless network identifiers along with your unique device or network service provider identifiers with a location

server. Nokia processes this information anonymously. Depending on your positioning settings and your use of location services of other service providers your device may connect to other service providers' servers, which are not controlled or operated by Nokia. We recommend you to check the privacy policies of such service providers to understand how they process your location data. You can modify the positioning settings of your device from the device settings, for example change or disable positioning methods or location servers or modify the accuracy of your location data.

Nokia offers various location based services and features that may require the use of your loca-tion data. For example when you make a location based search, use location enhanced weather features or request for map data, your location data may be sent to Nokia to serve you with the right content. This may also include location based advertizing. Some location based services may allow you to associate your personal data with your location. To learn more about available location based services and features, please refer to instructions and other support material for our products and services.

Why Do We Process Personal Data?

Nokia may process your personal data for the following purposes. Please note that one or more purposes may apply simultaneously.

- **Providing products and services** We may use your personal data to provide you with our products and services, to process your order or as otherwise may be necessary to perform the contract between you and Nokia, to ensure the functionality and security of our products and services, to identify you as well as to prevent and investigate fraud and other misuses.
- **Developing products and services** We may use your personal data to develop our products and services. However, for the most part we only use aggregate and statistical information for such purposes. We may combine personal data collected in connection with your use of a particular Nokia product and/or service with other personal data we may hold about you, unless such personal data was collected for a different purpose.
- **Communicating with you** We may use your personal data to communicate with you, for example to send you critical alerts and other such notices relating to our products and/or services and to contact you for consumer care related purposes.

Marketing and making recommendations We may use your personal data to personalize our offering and to provide you with more relevant services, for example, to make recommendations and to display customized content and advertising in our services. This may include displaying Nokia and third party content. We may use your personal data for direct marketing or research purposes, for example, to conduct market research and we may, in accordance with applicable law, contact you to inform you of new products, services or promotions we may offer.

First use of your Nokia device

Depending on your device a Nokia Account may be created for you or you may need to sign in with your existing Nokia Account when you first use your device. In the activation process your user name, email address, mobile number, unique mobile device identifier and subscriber identity information will be sent to Nokia and we may associate this information with your Nokia Account. This combined information may be used to activate your warranty and certain software licenses and to send you personalized messages, for example emails, text and other messages. These messages may include information about Nokia's products and services, such as tips and commercial offers. You may unsubscribe from these messages at any time for example by following the information in the message you receive after taking your device into use, instructions in the device or in the messages, through available profile management tools or contacting Nokia customer care. The collected information may also be used to display personalized content as well as to improve Nokia's products and services. The above information may also apply in case you update the software of your device.

Do We Share Personal Data?

We do not sell, lease, rent or otherwise disclose your personal data to third parties unless otherwise stated below.

- **Your consent and social sharing services** We may share your personal data if we have your consent to do so. Some services may allow you to share your personal data with other users of the service or with other services and their

users. Please consider carefully before disclosing any personal data or other information that might be accessible to other users.

- **Nokia companies and authorized third parties** We may share your personal data with other Nokia companies or authorized third parties who process personal data for Nokia for the purposes described in this Policy. This may include for example billing through your network service provider or otherwise, delivery of your purchases, providing services including customer service, managing and analyzing consumer data, credit checks, conducting market research and managing marketing and other such campaigns. When you purchase a Nokia product from us with a network service provider plan, we may need to exchange information with your network service provider to provide you with such service.

 We may conduct joint marketing and other communications with our partners, for example your mobile operator. To avoid duplicate or unnecessary communications and to tailor the message to you we may need to match information that Nokia has collected with information that the partner has collected where this is permitted by law.

 These authorized third parties are not permitted to use your personal data for any other purposes. We require them to act consistently with this Policy and to use appropriate security measures to protect your personal data.
- **International transfers of personal data** Our products and services may be provided using resources and servers located in various countries around the world. Therefore your personal data may be transferred across international borders outside the country where you use our services, including to countries outside the European Economic Area (EEA) that do not have laws providing specific protection for personal data or that have different legal rules on data protection, for example, the United States of America. In such cases we take steps to ensure that there is a legal basis for such a transfer and that adequate protection for your personal data is provided as required by applicable law, for example, by using standard agreements approved by relevant authorities (where necessary) and by requiring the use of other appropriate technical and organizational information security measures.
- **Mandatory disclosures** We may be obligated by mandatory law to disclose your personal data to certain authorities or other third parties, for example, to law enforcement agencies in the countries where we or third parties acting on our behalf operate. We may also disclose and otherwise process your personal data in accordance with applicable law to defend Nokia's legitimate interests, for example, in civil or criminal legal proceedings.
- **Mergers and Acquisitions** If we decide to sell, buy, merge or otherwise reorganize our businesses in certain countries, this may involve us disclosing personal data to prospective or actual purchasers and their advisers, or receiving personal data from sellers and their advisers.

How Do We Address The Privacy of Children?

Nokia products and services are typically intended for general audiences. Nokia does not knowingly col-lect information of children without the consent of their parents or guardians. Nokia publishes safety guidelines for using internet services in our websites.

How Do We Address Data Quality?

We take reasonable steps to keep the personal data we possess accurate and to delete incorrect or un-necessary personal data.

As certain Nokia products and services may allow you to manage your profile, we encourage you to ac-cess your personal data from time to time to ensure that it is correct. Please remember that in case of any changes it is your responsibility to update the personal data you have provided us with.

What Steps Are Taken To Safeguard Personal Data?

Privacy and security are key considerations in the creation and delivery of our products and services. We have assigned specific responsibilities to address privacy and security related matters. We enforce our internal policies and guidelines through an appropriate selection of activities, including proactive and reactive risk management, security engineering, training and assessments. We take appropriate steps to address online security, physical security, risk of data loss and other such risks taking into consideration the risk represented by the processing and the nature of the data being protected. Also,

we limit access to our data bases containing personal data to authorized persons having a justified need to access such information.

How Do We Use Cookies and Web Beacons?

Cookies are small text files that are sent to your computer by a web server. We use cookies to provide benefits to you. Session cookies remember the previous activity performed by you, for example an item you placed in a shopping cart. Persistent cookies are used to save your preferences over multiple sessions, for example personalization of settings on our websites. Cookies may be used to display targeted ads and recommendations, for example to eliminate showing the same ads to you multiple times or showing ads that we think are of interest to you based on your past actions on our website. Cookies are also used to determine the effectiveness of our promotions and advertising campaigns and to improve our products and services.

Nokia may use web beacons (or “pixel tags”) in connection with some of our websites. However, we do not use them to identify individual users personally. Web beacons are typically graphic images that are placed on a website and they are used to count visitors to a website and/or to access certain cookies. This information is used to improve our services. Web beacons do not typically collect any other information than what your browser provides us with as a standard part of any internet communication. If you turn off cookies, the web beacon will no longer be able to track your specific activity. The web beacon may, however, continue to collect information about visits from your IP-address.

Some Nokia websites or applications may utilize so called locally stored objects, such as Flash local shared objects ("Flash cookies") or HTML5 Web Storage. Locally stored objects are used for similar pur-poses as cookies but typically may contain a greater amount and different types of data than browser cookies. For example, in Flash you can use the Flash Player Settings Manager to control the storage of local shared objects, including disabling the local shared objects for certain websites only or disabling the storage of local shared objects completely for all websites.

Some Nokia websites use third party advertizing technologies, such as DoubleClick, to serve ads. DoubleClick uses a cookie to collect information about your visits to Nokia and third party websites. This information will be used to serve ads on Nokia and third party websites. The collected information will not be directly personally identifiable nor will DoubleClick share the information with third parties. You may choose to disable the DoubleClick cookie at any time by using DoubleClick opt-out cookie. You may also go to http://networkadvertising.org/ to install an opt-out cookie.

Most browsers allow you to disable or allow the use of cookies. You may also delete the cookies on your computer if your browser so permits. If you disable cookies, you may not be able to use certain parts of our services and you may need to re-install the opt-out cookie.

What Are Your Rights?

You have a right to know what personal data we hold about you. You have a right to have incomplete, incorrect, unnecessary or outdated personal data deleted or updated. You have a right to request that we stop processing your personal data for direct marketing or market research purposes. However, if you opt-out from marketing and other communications from Nokia, we may still send you critical alerts pertaining to our products and services or contact you for these purposes.

You may exercise your rights by contacting us through the contact points referred to below. In some cases, especially if you wish us to delete or stop processing your personal data, this may also mean that we may not be able to continue to provide the services to you. Please note that Nokia may need to iden-tify you and to ask for additional information in order to be able to fulfill your request. Please also note that applicable law may contain restrictions and other provisions that relate to your rights.

We encourage you to use available profile management tools, for example Nokia Account for the above purposes as such tools often provide you with direct access to your personal data and allow you to effectively manage it.

Who Is The Controller of Your Personal Data?

Nokia Corporation of Keilalahdentie 4, 02150 Espoo, Finland is the controller of your personal data.

In addition, the Nokia affiliate providing the product or service may be a controller of your personal data. You may find the identity of the controller and its contact details by reviewing the terms and conditions of such a product or service or by using contact information provided in the applicable Nokia websites.

In matters pertaining to Nokia's privacy practices you may also contact us at:

Nokia Corporation

c/o Privacy

Keilalahdentie 4

02150 Espoo, Finland

US Safe Harbor Privacy Framework

Nokia Inc., 102 Corporate Park Drive, White Plains, NY 10604 USA adheres to the EU-US/Swiss-US Safe Harbor Privacy Principles of Notice, Choice, Onward Transfer, Security, Data Integrity, Access and Enforcement, and is registered with the U.S. Department of Commerce's Safe Harbor Program. If you have questions or concerns about Nokia's participation in the Safe Harbor Framework, please contact:

Nokia Inc.,

102 Corporate Park Drive,

White Plains, NY 10604 USA.

Attention: Legal Director, North America.

If you believe Nokia Inc. has not satisfactorily addressed your data privacy concerns, you may contact the EU Data Protection Panel at: Data Protection Panel Secretariat, Rue de Luxembourg 46 (01/126) B-1000 Brussels, BELGIUM, or by visiting http://circa.europa.eu/Public/irc/secureida/safeharbor/home.

Changes to This Privacy Policy

Nokia may from time to time change this Policy or change, modify or withdraw access to this site at any time with or without notice. However, if this Policy is changed in a material, adverse way, Nokia will post a notice advising of such change at the beginning of this Policy and on this site's home page for 30 days. We recommend that you re-visit this Policy from time to time to learn of any such changes to this Policy.

Copyright and other notices

DECLARATION OF CONFORMITY

CE 0168

Hereby, NOKIA CORPORATION declares that this RM-766 product is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. A copy of the Declaration of Conformity can be found at http://www.nokia.com/global/declaration.

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Includes RSA BSAFE cryptographic or security protocol software from RSA Security.

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Java is a trademark of Sun Microsystems, Inc.

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The availability of products, features, apps, and services may vary by region. For more info, contact your Nokia dealer or your service provider. This device may contain commodities, technology or software subject to export laws and regulations from the US and other countries. Diversion contrary to law is prohibited.
Nokia does not provide a warranty for or take any responsibility for the functionality, content, or end-user support of third-party apps provided with your device. By using an app, you acknowledge that the app is provided as is. Nokia does not make any representations, provide a warranty, or take any responsibility for the functionality, content, or end-user support of third-party apps provided with your device.

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